Updating USB Drivers for Windows 10 Compatibility For ABC 3.0

4/17/2019

StarTech and Display Link have come up with new drivers which fixes USB issues with Windows 10 running ABC.

The new drivers downloads, current as of this writing:

DisplayLink Driver
- DisplayLink Graphics Driver Version: 9.1.1449.0
- DisplayLink Graphics Driver Date: 7th March 2019
(This is the current driver available from https://www.aktina.com/product/software-and-downloads/)

USB Video Server Software
Version 0.0.6.6
(This is the current driver available from https://www.aktina.com/product/software-and-downloads/)

AnywhereUSB Driver Version 03.96 (Rev S1)
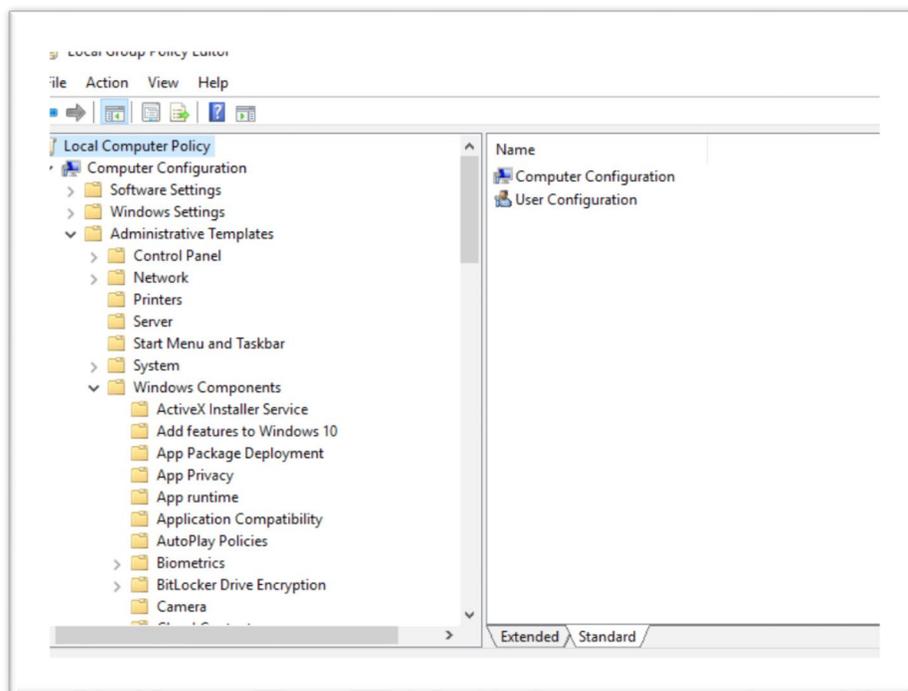https://www.aktina.com/product/software-and-downloads/

Note: Download drivers to a USB flash drive from a separate computer. (*Do not connect the ABC laptop to the network or internet*)

The current **USB Server** must be completely uninstalled before installing the new driver.

The Windows installer must be re-enabled before this can be done.
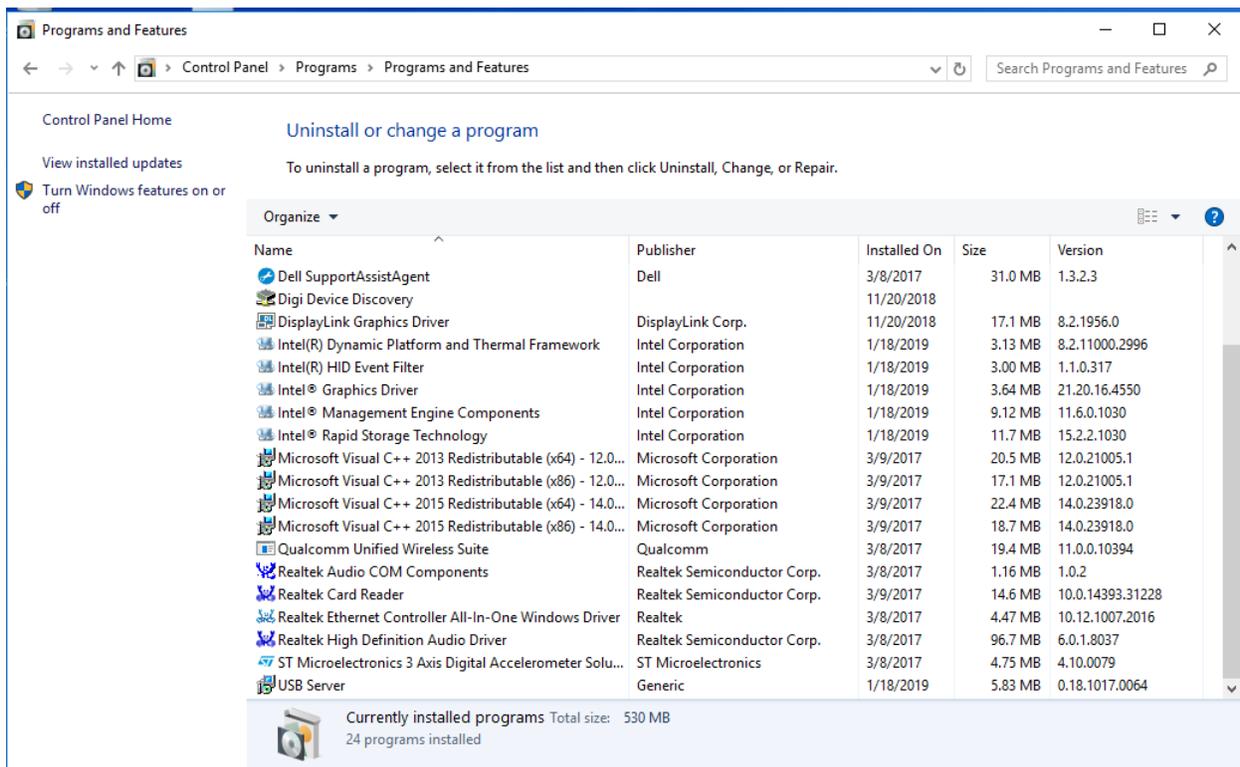
Login as ABC administrator.

1. In the **Start Search** text box, type `gpedit.msc` and press ENTER.
2. Browse to `Computer Configurations\Administrative Templates \Windows Components\Windows Installer`.

3. In the right pane of the **Local Group Policy Editor**, double-click **Turn off Windows Installer**. The **Turn off Windows Installer** window opens.
4. Select the **Disabled** radio button.

The current USB Server may now be uninstalled.

1. Click the Start button, and in the **Start Search** text box, type `control panel` and press ENTER.
2. In the Control Panel select Programs, then Programs and Features.
3. In the Uninstall or change a program window, navigate to the USB Server, select it, and click Uninstall. There may be two system reboots to accomplish this.
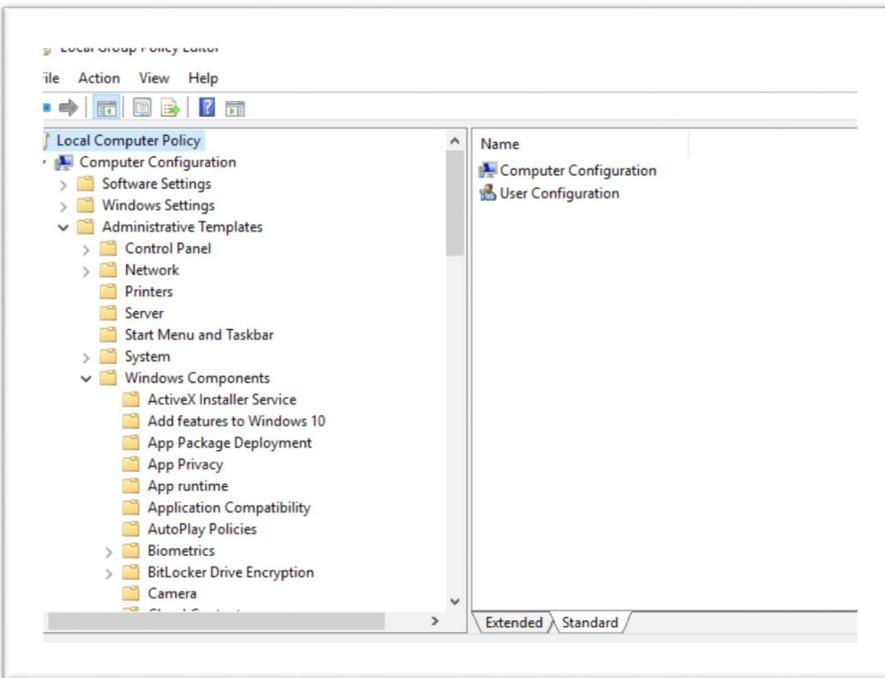

The new USB Server may now be installed by double clicking the installer that was downloaded.

- Install USB flash drive with the downloaded drivers
- Install USB Display Adapter. Unzip and Chose Windows 7, 8, 8.1, 10 folder and run **Setup.exe**
- Install USB Video Server Software. Unzip and Run **Setup.exe**
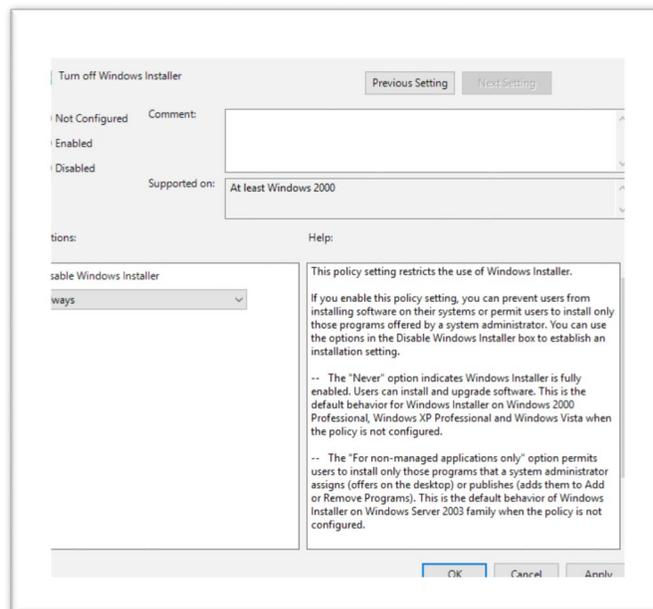- Install AnywhereUSB Driver. Run **40002668_S1.exe**

The Windows Installer can now be disabled again to restore the system to its original settings.

1. Click Start.
2. In the **Start Search** text box, type `gpedit.msc` and press ENTER.

3. Browse to **Computer Configurations\Administrative Templates \Windows Components\Windows Installer**.

4. In the right pane of the **Local Group Policy Editor**, double-click **Turn off Windows Installer**. The **Turn off Windows Installer** window opens.
5. Select the **Enabled** radio button.
6. Make sure that **Always** is selected in the bottom left pane below **Disable Windows Installer**.

7. Click ok

The laptop running ABC 3.0 should now be updated with Windows 10 USB compatible drivers.